

2022 DigitalOcean Transparency Report

Introduction

DigitalOcean's mission is to simplify cloud computing so developers and businesses can spend more time creating software that changes the world. We believe that fostering a community based on a foundation of trust is a core value of our services, and we take our responsibility of being trusted data stewards very seriously.

As part of our commitment to the privacy of your data, DigitalOcean issues annual reports to provide visibility to the DigitalOcean community regarding requests received for customer information from federal governments and law enforcement agencies across the world. Like many cloud computing companies, we occasionally receive requests from government agencies regarding servers in our network. To protect our customers, our policy is to fully (and transparently) comply with legal processes, provided that it is legally valid and binding with respect to where the data in question resides.

We stand with our customers when governments ask us for data. We don't disclose user data to law enforcement without proper legal process and we inform users about government data requests unless legally prevented from doing so. Our transparency reports outline the requests we receive from law enforcement agencies and explain our commitment to being responsible cloud providers.

2022 Year in review

This report summarizes government or law enforcement requests for customer data received between January 1, 2022 and December 31, 2022. We expect to continue to publish these reports annually.

Consistent with last year's report, we've continued our updated reporting of requests for customer data through a breakdown of the requests by the following regions: US, EU, and International.

Unless we are otherwise prohibited from doing so, our policy is to notify customers and provide them with a copy of any legal process regarding their account. The length of non-disclosure orders and process of renewing those orders can extend the delay in notification well beyond the calendar year in which we received the initial request. We regularly evaluate our process to hold law enforcement accountable to renewing or withdrawing non-disclosure orders.

Data

Request	Status	EU	International	US	Total
Preservation	Complied	5	4	163	172
	Did not comply	1	3	31	35
Imminent harm	Complied	1	6	20	27
	Did not comply			2	2
Non-content data	Complied	80	61	341	482
	Did not comply	83	69	89	241
PRTT	Complied			15	15
	Did not comply			3	3
Content data	Complied	12	5	38	55
	Did not comply	6	1	4	11
<i>National Security requests</i>				0-249	
Grand total		188	149	706	1043

Percentage of requests by country

United States 67.7%

India 9.0%

Netherlands 4.1%

Germany 10.6%

Other 7.4%

Canada 1.2%

